

GENERAL TERMS AND CONDITIONS (GTC)

Effective from: 16 September 2025

1. Company details

- Name: Beliczai Lajos Gyula sole proprietor
- Registered office: 1015 Budapest, Batthyány utca 28-30
- Company registration number: 57642958
- Tax number: 59595663-1-41
- Bank: Magnet Bank
- Bank account number: 16200010-10126497-00000000
- IBAN: HU73 1620 0010 1012 6497 0000 0000
- Phone: +36 1 3190704
- E-mail: bellibro@bellibro.hu
- Website: <https://bellibro.hu>
- Hosting provider: RackForest Kft. (1116 Budapest, Sáfrány u. 6., Cg. 01-09-914549)

These General Terms and Conditions apply to purchases made on <https://bellibro.hu>

2. Ordering process

- Orders can be placed without registration.
- Required data: name, e-mail, phone number, shipping address.
- Orders are confirmed by e-mail.
- The contract is established once the confirmation e-mail is sent.

3. Payment methods

- **Online card payment** via Barion (licensed by the Hungarian National Bank, license no.: H-EN-I-1064/2013).
- **PayPal** via PayPal Europe S.à r.l.
- All payments are processed in Hungarian Forint (HUF).

4. Delivery and collection

Delivery options:

- Home delivery by courier (GLS, MPL, Novapost)
- Parcel point delivery (Foxpost / GLS / MPL)
- Personal collection by prior arrangement

Delivery time: 1–5 business days (longer for international orders).

Delivery costs are shown before finalizing the order.

5. Right of withdrawal

- Consumers may **withdraw from the purchase within 14 days** of receiving the product without giving reasons.

- Withdrawal must be notified in writing (e-mail: bellibro@bellibro.hu)
 - The cost of return shipping is borne by the customer.
 - Refunds are made within 14 days using the original payment method.
 - Withdrawal is not possible for customized or personalized products.
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6. Warranty and liability

- In the event of defective performance, consumers are entitled to the **statutory warranty rights** under the Hungarian Civil Code (repair, replacement, price reduction, withdrawal).
 - Product warranty: 2 years, provided by the manufacturer or distributor.
 - Mandatory warranty applies to durable consumer goods over HUF 10,000, according to **Government Decree 151/2003 (IX.22.)**.
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7. Complaints and legal remedies

Complaints may be submitted at:

- Name: Beliczai Lajos Gyula sole proprietor
- Address: 1015 Budapest, Batthyány utca 28-30
- E-mail: bellibro@bellibro.hu
- Tel.: +36 1 3190704

Complaints will be answered in writing within 30 days.

Legal remedies:

- Mediation board (according to the consumer's residence)
 - Consumer protection authority (district office)
 - Court proceedings
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8. Final provisions

- Matters not regulated in this GTC are governed by the **Hungarian Civil Code, Government Decree 45/2014 (II.26.)**, and **EU Regulation 2016/679 (GDPR)**.
- Effective date of this GTC: **16 September 2025**